

Quality of care

We commit to providing high-quality care to improve the patient and family experience by:

- Providing safe and timely care through best practices
- Integrating patient and family experience into planning and decision making
- Emphasizing performance measurement and reporting while focusing on patient safety, quality and transparency

System integration

We commit to working collaboratively and creatively with partners to:

- Keep a patient-centred approach when coordinating timely and equitable care
- Deliver effective, integrated quality care
- Demonstrate leadership in collaborative plans to advance a more coordinated and consumer-friendly system

Our mission

To provide high-quality, patient-centred healthcare in collaboration with our partners.

Our vision

To be a leader in rural health services that are patient centred, integrated and responsive to community health needs.

Strength in people

We commit to responsible financial planning to ensure sustainable financial stability in order to meet the needs of those we serve by:

- Working as a resource-conscious provider of care
- Continuing to actively seek improvement through efficiency and sustainability

Financial performance

We commit to nurturing a healthy and safe workplace in order to:

- Be a preferred employer resulting in the ability to attract and retain qualified staff
- Foster an environment that encourages innovation and quality across the continuum of care
- Promote a healthy work–life balance