

Quality of care

We will improve patient and family experience

- Successfully complete the Emergency Redevelopment project
- Meet the targeted objectives on all patient services and patient safety
- Integrate patient and family experience into planning and decision making
- Emphasize performance measurement and reporting; while focusing on patient safety, timeliness, quality and transparency
- Provide access to care without barriers

System integration

We will improve our partnerships to increase effective, seamless patient centred care

- Demonstrate Ontario Health Team leadership
- Ensure a patient centered approach
- Invest in Technological systems to further our Vision

Our mission

To provide high-quality, patient centered healthcare in collaboration with our partners.

Our vision

To be a leader in health services that are patient centered, integrated and responsive to rural community needs.

Financial performance

We will maintain sustainable financial stability

- Leading as a resource-conscious health provider
- Seeking improvement through efficiency and sustainability

Strength in people

We will recruit, develop and retain qualified staff

- Improve our recruitment plan ensuring inclusivity
- Ensure a healthy and safe workplace
- Demonstrate and support Just culture, innovation, learning and Continuous Quality Improvement
- Improve staff engagement