



# Communiqué to our community: COVID-19

June 29, 2020

## What is the current status of hospital visiting?

Recently, the province loosened restrictions on hospital visitation, knowing how important it is for patients to see a loved one while in the hospital.

However, some restrictions are still necessary to ensure the safety of patients and staff.

SFMH will allow one family caregiver/care partner to support the patient's care and mental well-being, designated by the patient and/or their substitute decision maker. Patients will be permitted **one visitor for one visit every other day. A scheduled time will be provided and must be respected.**

Visitors cannot bring patient items in at this time.

### Rules for visiting

To visit a patient at this time, visitors **must**:

- Be a designated family caregiver/care partner
- Complete screening upon entry. At the discretion of the hospital, visitors may be turned away based on our risk assessments
- Wear a mask that covers nose and mouth properly for the **full time** of the visit
- Report directly to nursing on the patient's floor before entering their room
- Remain in the patient's room to minimize movement in the facility. Use the call bell if assistance is required
- Use public (not patient) washrooms and do not visit the cafeteria

- Perform hand hygiene (hand washing and/or use of hand sanitizer) when entering and leaving the facility and the patient's room
- Wear additional protective equipment if circumstances require it
- Maintain 6-foot/2-metre physical distancing where possible, unless the patient is in your 10-person social circle
- Follow all public health requirements during their time at the hospital, or they will be asked to leave
- As able Recreation may support outdoor visits

### Visiting Hours

- 11 AM to 1 PM

Exceptions: compassionate visiting; clinical condition case by case exception

### Parking/Entrance

- Please use back parking lot unless disability accommodation needed
- Please use the Main Hospital Entrance, unless an afterhours compassionate visitor, use Emergency Entrance

**Please Note: This practice is subject to change based on COVID situation/response on short notice. We apologize for any inconvenience this may cause.**

**We will continue to monitor the COVID-19 situation in the community and in hospital, and adjust our approach accordingly.**