

St. Francis Memorial Hospital Thanks Community for Patience During Emergency Department Redevelopment

July 22, 2026

St. Francis Memorial Hospital (SFMH) would like to thank patients, families, visitors, and the broader community for their patience and understanding as the Emergency Department Redevelopment Project continues to move forward.

As the project progresses into its next phase, temporary changes to parking areas, entrances, and access routes remain in place to support construction activities.

To help make navigating the hospital straightforward, maps and directional signage have been posted throughout the property and at key entrance points. Patients and visitors are encouraged to follow the signage when they arrive and to ask for assistance if they are unsure where to go. To further support visitors, SFMH has also created a wayfinding summary document featuring numbered photos and step-by-step directions that guide patients and visitors to either the Emergency Department entrance or outpatient services. The document provides a clear visual reference to support smooth and stress-free access to the hospital during Phase 2 construction.

"Our staff are here to help," said Suzanne Madore, President and CEO. "We understand that changes to familiar routes can sometimes be challenging, and we want everyone to know that our team is happy to assist in directing patients and visitors to the services they need."

SFMH would also like to recognize and thank its dedicated staff, physicians, volunteers, and support teams who have worked diligently throughout the redevelopment project. From helping visitors find their way to ensuring uninterrupted access to care, staff have demonstrated exceptional patience, flexibility, and commitment during this period of transition.

The Emergency Department Redevelopment Project represents an exciting investment in the future of healthcare in our community. Once complete, the project will enhance patient care, improve patient flow, modernize facilities, and better support the healthcare needs of residents and visitors for years to come.

"Thanks to the incredible generosity of our community, the St. Francis Valley Healthcare Foundation has raised more than \$3.1 million to support the Emergency Department Redevelopment Project," said Erin Gienow, Executive Director of the St. Francis Valley Healthcare Foundation. "This remarkable achievement reflects the generosity and commitment of hundreds of donors, businesses, service clubs, and community partners who believe in the future of local healthcare. We are deeply grateful to everyone who helped make this possible and look forward to celebrating this milestone in the future."

While construction can create temporary disruptions, these short-term adjustments are helping to build a stronger hospital and a better patient experience for the future.

"We are incredibly grateful for the understanding and support shown by our community," added Madore. "Together, we are making important improvements that will enhance the care we provide and strengthen healthcare services across the region."

SFMH extends its sincere thanks to everyone for their continued patience, kindness, and cooperation as this important work continues.

For updates and additional information about the Emergency Department Redevelopment Project, including a wayfinding summary document with maps and numbered photos to help patients and visitors navigate the most recent access changes, please visit www.sfmhosp.com or follow St. Francis Memorial Hospital on Facebook.